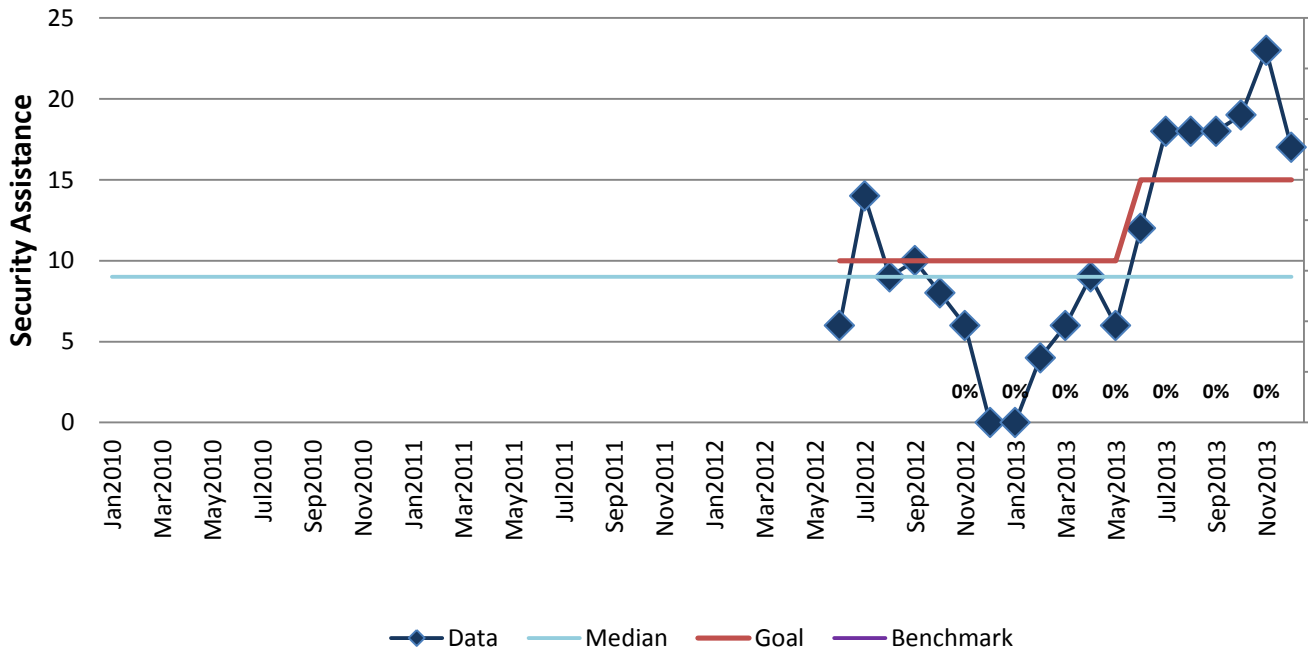# Security Assistance at PARC Facilities
Parking Authority of River City (PARC)
2/13/2014

Measurement method	Why measure?	What is our goal?
The number of requests for security assistance at PARC facilities	Quantify the numbers of citizens who are aware we offer the services and request assistance	Goal: Provide Citizens Security Assistance in Garages > 10 Times per Month

How are we doing?					
Dec2012-Dec2013 12 Month Goal	**Dec2012-Dec2013 12 Month Actual**		**Dec2013 Goal**	**Dec2013 Actual**	
155	150	🟡	15	17	🟢
Security Assistance	Security Assistance		Security Assistance	Security Assistance	

	Performance Stoplight Key
	Red Light = Off Goal
	Yellow Light = Approaching Goal
	Green Light = Meets Goal
	No Lights = No Goal/No Data

Security Assistance at PARC Facilities

Good ⬆

Legend: Data — Median — Goal — Benchmark